



**Lubbock Power & Light**  
*The power is yours.*

## Non-Residential Application for Critical Load

This form should only be used by facilities that, for health and safety reasons, require continuous electric service. A facility is defined as one service address. Please use multiple forms if providing multiple service addresses. Electric service is required at the locations contained within this form as a matter of public health and safety.

ACCOUNT NUMBER: \_\_\_\_\_  
 (As shown on the City of Lubbock Utilities bill)

ACCOUNT NAME: \_\_\_\_\_  
 (As shown on the City of Lubbock Utilities bill)

DOING BUSINESS AS: \_\_\_\_\_  
 (If the account name show above is different from the DBA, please provide DBA.)

PRIMARY BUSINESS FUNCTION: \_\_\_\_\_

PRIMARY BUSINESS HOURS: \_\_\_\_\_

PHYSICAL SERVICE LOCATION: \_\_\_\_\_  
 (One service location per form. If your facility has multiple physical service locations, please provide additional forms.)

PRIMARY CONTACT NAME: \_\_\_\_\_  
 (Please provide a local person that that can be reached in case of emergency)

PRIMARY CONTACT PHONE NUMBER: \_\_\_\_\_  
 (Please provide a number that will be answered during non-business hours)

SECONDARY CONTACT NAME: \_\_\_\_\_  
 (Please provide a person who can be reached in case of an emergency)

SECONDARY CONTACT PHONE NUMBER: \_\_\_\_\_  
 (Please provide a number that will be answered during non-business hours)

SIGNATURE OF RESPONSIBLE PARTY: \_\_\_\_\_ DATE: \_\_\_\_\_

RESPONSIBLE PARTY TITLE: \_\_\_\_\_

**LP&L cannot guarantee uninterrupted power all of the time. If lives depend on an uninterrupted source of electricity, it is critical that alternate sources are available. You should also have a back-up plan in case LP&L is unable to restore power quickly.**

If you have any questions regarding the use of this form, please contact Customer Service at (806) 775-2509.

**Print and mail to Lubbock Power & Light, ATTN: Collections, P.O. Box 10541, Lubbock, TX 79408-3541; fax to 806-775-3722; or scan and attach to the email address of: [LPLCustomerCare@mylubbock.us](mailto:LPLCustomerCare@mylubbock.us)**